DCO (Defense Connect Online)

Quick Reference Guide

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DCO Overview

Carahsoft and partners Adobe and Jabber, Inc provide Department of Defense users worldwide with a second option for DoD enterprise collaboration services. DCO provides web conferencing anybody can access instantly and XMPP based instant messaging. The major components of DCO are the DCO Portal, Adobe’s Acrobat Connect web conferencing tool, and Jabber instant messaging with presence and awareness.


Use these pages to register and access DCO collaboration tools and additional information including documentation, FAQs and tutorials.

ADOBE CONNECT

Connect brings real-world functionality to web conferencing. It enables users to communicate and interact with groups large and small in real-time, using high-impact presentations and essential collaboration tools.

Interact with remote participants in real time - one on one or in extended teams. Connect meetings are delivered by Adobe Flash® Player, already installed on more than 97% of computers worldwide, so your audience can access them instantly, without cumbersome software downloads, desktop configuration, or port issues.

Connect meetings with screen-sharing, whiteboarding, integrated VoIP, and multi-person video help with information dissemination and shared situational awareness. Participants can collaborate in an informal, highly interactive manner with shared screens, applications, images, and documents.

JABBER XCP

The Jabber Extensible Communications Platform™ (Jabber XCP™) is a presence and messaging platform that provides personnel the ability to share textual information and presence awareness via the extremely low bandwidth XMPP standard.

Jabber covers all the basics of IM and adds many features, including multi-user text conferencing, to further boost productivity and enrich the user experience. By instantly connecting available users wherever they are, through whatever device they have on-hand, information moves rapidly to help people make more informed decisions.

Jump from instant messaging to web conferencing with a single click. Jabber users can instantly create and start a Connect meeting by viewing colleagues’ availability, selecting participants, and clicking “Invite to a Connect meeting” - all within the Jabber interface.

DCO OVERVIEW - REGISTRATION • CONNECT • JABBER • DESKTOP & NETWORK CONFIGURATION • SUPPORT

DCO OVERVIEW

The DCO PORTAL is the entry point into the Connect and Jabber tools. The portal allows for registration, authentication, & scheduling Connect meetings and IM sessions.

Other resources available on the DCO Portal include on-demand training, a live training calendar, documentation, FAQs, and community forums for interacting with other DCO users.

DCO provides you and your organization with the collaboration tools to meet your critical information dissemination requirements.

For more information or support please contact the DCO Help Desk ncres@csd.disa.mil, DSN: 850.3136, Commercial: 614-692-3136, Toll-Free: 1-800-447-2457
**DCO (Defense Connect Online)**

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### Registration

**DCO**

1. With your CAC in your computer’s card reader, navigate to [https://www.dco.dod.mil](https://www.dco.dod.mil) and enter your CAC pin when prompted.
2. Click on the **Register** link.
3. Fill in the fields that are editable for your registration profile. Your password must contain 2 upper case, 2 lower case, 2 numbers, 2 special characters and a minimum of 10 characters total. For example, ‘ABCdef@@45’. **NOTE:** Certain fields are pulled directly from your CAC & are not editable.

**DCO (S)**

1. Navigate to [https://www.dco.dod.smil.mil](https://www.dco.dod.smil.mil). **NOTE:** DCO (S) is completely username and password based.
2. Click on the **Register** link.
3. Fill in all fields for your registration profile. Your password must contain 2 upper case, 2 lower case, 2 numbers, 2 special characters and a minimum of 10 characters total. For example, ‘ABCdef@@45’. 

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*Images of the DCO registration process are shown.*
Five steps to start communicating and collaborating immediately with Connect

Note: If you receive a Connect room URL (ex. https://connect.dco.dod.mil/updatebrief) you can go directly to the URL and enter with your username/password or request entry as a guest.

To set up a Connect room follow these simple steps:

**1**
When logged into the DCO Portal, select Create a New Meeting in the Web Conferences and Meetings section.

**2**
The Meeting Name & URL Identifier must be unique on DCO.

The URL Identifier allows you to specify a custom URL for your Connect room. (ex. https://connect.dco.dod.mil/updatebrief)

**3**
When finished select the Finish button or if you desire to invite and pre-specify user rights select the Invite Users button.

You can also distribute the URL for the meeting to others so that they can enter directly from their browser.

TIP: If you have created a persistent meeting you can add the URL to your email signature block and other standard communication for ease of access for others.

**4**
Enter the meeting by clicking on its title in the My Meetings listing.

**5**
You will enter into your Connect room and be able to conduct your meeting.

Note: If you receive a Connect room URL (ex. https://connect.dco.dod.mil/updatebrief) you can go directly to the URL and enter with your username/password or request entry as a guest.
Desktop Configuration

Connect


2. Minimum System Requirements (Participant)
   - Windows 98 SE, 2000, XP or Vista
     - Internet Explorer 5.0 or higher or Mozilla Firefox 1.5 or Netscape Navigator 7.1 or AOL 9
   - Mac OS X 10.2, 10.3, 10.4
     - Safari 1.1 or Mozilla Firefox 1.5
   - Linux
     - Mozilla Firefox 1.5
   - Solaris
     - Mozilla 1.7
   - Additional requirements
     - Adobe Flash Player 8 or Adobe Flash Player 7 for Linux and Solaris

3. Additional requirements
   - Connect Add-in (Optional) The Connect Add-in can be obtained within a Connect meeting when you attempt to use a capability that requires the add-in (screenshare or upload files). It can also be downloaded from https://connect.dco.dod.mil/common/help/en/support/addindownload.htm.
   - Adobe Flash Player 8 or Adobe Flash Player 7 for Linux and Solaris (Presenter/Host)

Jabber MomentIM ’Thick Client’

Minimum System Requirements
- Microsoft Windows 2000 SP4, Windows XP SP2 or Vista
- Obtain MomentIM installer from DCO Portal

Jabber Messenger for the Web ’Thin Client’

Minimum System Requirements
- Internet Explorer or Mozilla Firefox
- Javascript enabled in browser (typically default)
- Popups enabled

Network Configuration

The following information is intended for administrators to ensure that users in their organization can successfully utilize DCO and may not pertain to every organization or network. All data contained below is for NIPR DCO. Contact the DCO Help Desk for information regarding obtaining DCO(S) destination IPs. Traffic is initiated by client (outbound traffic) only.

Destination IPs: 164.235.75.3 & 164.235.43.3

Ports:
443   TCP TLS RTMP (Connect)
443   HTTPS (DCO Portal & Jabber thin client)
5222   TCP TLS XMPP (Jabber thick client)
Support

DCO Help Desk
nces@csd.disa.mil
DSN: 850-3136, Commercial: 614-692-3136
Toll Free: 1-800-447-2457

When reporting an issue please provide the following information:
Name (including rank or title)
Contact Information (Phone, Email)
Location